

Service Rates

	Weekdays 7am – 5pm	Weekdays 6pm – 7am & Saturdays	Sundays & Public Holidays
Standard Labour*	\$120 per hour	\$180 per hour	\$240 per hour
High-Tech Labour[^]	\$140 per hour	\$210 per hour	\$280 per hour
Software Labour	\$150 per hour		
Telephone Support	\$75 per issue		
Consumables Charge Per Service-Visit (if used)	\$25 minimum charge. Maximum 5% of labour charge		
Consumables for Gluepot Service	\$125		
Vehicle Charge Per Service Visit	\$50 per Service Visit		

***Standard Labour.** Labour charge for standard service work. Includes time spent obtaining parts and travel time. Minimum 1 hour, then charged in ¼ hour increments.

[^]High-Tech Labour. Labour charge for specialist high-tech service work on advanced technologies including, but not limited to, CNC, PC, PLC and control systems. Includes time spent obtaining parts and travel time. Minimum 1 hour, then charged in ¼ hour increments.

Contact us on 0800 522 577 or service@jacks.co.nz